

THE NORTH AMERICAN NEUROMODULATION SOCIETY PRIVACY POLICY

The North American Neuromodulation Society (“NANS”) has adopted this Privacy Policy (“Policy”) to govern the collection, use, and storage of data. NANS places a high priority on protecting your privacy. This Policy was created in order to demonstrate NANS’s commitment to the privacy of our members and website users and governs www.neuromodulation.org. By accessing our website or providing your information to us, you accept and agree to the practices described in this Policy.

What Types of Data We Collect and How We Use It

We collect a variety of information when you visit our website and engage with our service.

Personal Data may include addresses, phone numbers, emails and credit card information and identifies you as an individual or is information that can be linked to you as an individual (“Personal Data”). Here is what we collect:

IP addresses

We use IP addresses to analyze trends, administer the site, track user movement, and gather broad demographic information for aggregate use.

Mailing Addresses

We use mailing addresses to provide you with NANS information including our publications, meeting announcements and invoicing for membership and product purchases. We do share mailing addresses with partner societies, but will not share your mailing address if you contact us to opt-out. If you are an active NANS member, you may elect to share your business address only in our searchable public directory of neuromodulation providers.

Emails

Email addresses are collected in order provide an electronic means of communicating with members and non-members. If you are an active NANS member, NANS will use your email address to send various communications to you including: meeting announcements, electronic newsletters, updates on trends within the specialty and news regarding NANS. If you are not an active NANS member, but have provided us your email previously for a purchase or have attended a NANS function, we will store your email address in our database, but you will not receive our regular communications.

Credit Card Information

Credit card information is only collected when you perform a transaction via the NANS website or customer service line. NANS does not store credit card information once a transaction has taken place.

Phone Numbers

NANS collects phone numbers in order to have an alternative means of contacting you should there be a need to do so. NANS does not actively engage in telephone campaigns and will not contact you via telephone for any solicitation. NANS will also never share your phone number with a third party for any reason.

How We Collect Personal Data

In general, a visitor will know when Personal Data is being collected because he or she will have to fill out a form. In addition, we may collect Personal Data through your use of the website.

Visitors may generally browse public portions of the NANS website anonymously without providing any detailed information. However, Personal Data is required in connection with registering with the sites, including becoming a member and accessing the members' only pages of the website. In addition, Personal Data will be requested in connection with membership registration, event activities, purchasing products or services, requesting additional information, signing up for newsletters, or submitting questions through these sites.

NANS does not knowingly collect or use any Personal Data from users under 13 years of age.

Cookies

A cookie is a piece of data stored for varying amounts of time on the user's hard drive containing information about the user. NANS may use cookies in order to collect certain information about you, such as IP addresses (the Internet address of a computer), domain names (e.g., whether you are logged on from a .com, .gov, or .edu domain) and the type of computer and operating system being used. We may also use cookies to identify your computer when you revisit our website or to recall your authentication information. We may collect such information in order to better operate the website so as to enhance your experience while using the website. You have the option of setting your computer to disable cookies or to alert you when cookies are being used. If you choose to disable cookies, please be aware that portions of the website may not function properly.

How We Share Information

NANS may provide personal information to third party agents that have been hired to help provide a requested good or service, such as credit card payment processors. Unless directed otherwise at the time of collection, we may also share collected personal information with third parties who may have information or services that we believe could be helpful to members or visitors, including promoting our annual meeting. Visitors may opt-out from the sharing of collected information by contacting us.

NANS reserves the right to disclose without notice any information in its possession if required to do so by law, to protect or defend NANS's rights or property, or to respond to an emergency.

External links

This Policy only addresses NANS's use and disclosure of your Personal Data. The website may contain links to other websites, so please be aware that we are not responsible for the privacy practices of other websites, and we are not liable for their misuse of Personal Data. We encourage you to be aware that when you go to another website you should carefully read their privacy policy. Links to other sites do not imply NANS's endorsement of the products or services, or privacy or security practices of those websites.

Rights of European Residents

Under certain circumstances, you have rights under data protection laws in relation to your Personal Data.

You have the right to:

Request access to your Personal Data. This enables you to receive a copy of your Personal Data and to verify that we are lawfully processing it.

Request correction of your Personal Data. This enables you to have any incomplete or inaccurate data we hold about you corrected, though we may need to verify the accuracy of the new data you provide to us.

Request erasure of your Personal Data. You may have the right to request that Personal Data we hold about you is deleted.

Object to processing of your Personal Data. You may have the right to prevent or restrict processing of your Personal Data.

Request restriction of processing of your Personal Data. This enables you to ask us to suspend the processing of your Personal Data in the following scenarios: (a) if you want us to establish the data's accuracy; (b) where our use of the data is unlawful but you do not want us to erase it; (c) where you need us to hold the data even if we no longer require it as you need it to establish, exercise or defend legal claims; or (d) you have objected to our use of your data but we need to verify whether we have overriding legitimate grounds to use it.

Request the transfer of your Personal Data. Where technically feasible, we will provide to you, or a third party you have chosen, your Personal Data in a structured, commonly used, machine-readable format.

Withdraw your consent. However, if you withdraw your consent, we may not be able to provide certain products or services to you. We will advise you if this is the case at the time you withdraw your consent.

If you wish to exercise any of the rights set out above, please contact us.

How You Can Access and Change Information

NANS acknowledges that you have the right to access your Personal Data. In case you request us to remove data, we will respond within a reasonable timeframe.

Upon request, we will provide you with information about whether we hold any of your Personal Data. Members can update or correct Personal Data by updating preferences in their member profile. You can also update or correct your Personal Data or remove it from our system by making a request to us at the contact information provided below. Requests typically receive a response within thirty (30) days. If access cannot be provided within that time frame, we will provide the requesting party with an estimated date by which the information will be provided. If for some reason access is denied, we will provide an explanation of why access has been denied.

Our Security Measures to Protect Your Personal Data

We are committed to taking reasonable efforts to secure the information that you choose to provide us, and we use a variety of security procedures to help protect against unauthorized access to or alteration, disclosure, or destruction of Personal Data. We restrict access to Personal Data to our employees, contractors and servicers who need to know the information to operate, develop, or improve our services.

Unfortunately, no transmission of Personal Data over the Internet can be guaranteed to be 100% secure. Accordingly, and despite our efforts, NANS cannot guarantee or warrant the security of any information you transmit to us, or to or from our online services. NANS has no responsibility or liability for the security of information transmitted via the Internet. If you have questions about this Policy or the security of your Personal Data, please contact us as indicated under the “Contact Us” section below.

We retain your Personal Data for as long as your account is active or as needed to provide you services, comply with our legal obligations, resolve disputes and enforce our agreements.

Modifications

We may amend this Policy from time to time without prior notice. If we decide to change this Policy, we will post those changes on our home page so our users are always aware of what information we collect, how we use it, and under what circumstances we disclose it, so please review it periodically.

Your continued use of our website will be deemed to be your agreement to the changed terms.

Contact Us

If you have any questions about this Policy or our treatment of the information you provide us, please contact us at:

Contact: North American Neuromodulation Society (NANS)
Address: 8735 W. Higgins Rd., Ste 300. Chicago, IL 60631
Phone: 847-375-4714
Email: info@neuromodulation.org

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